St. Mary's County Library

Strategic Plan

2016-2020





Guiding Statements

Our Vision for St. Mary's: A literate and diverse community that values opportunity and education for all.

Our Mission: We share resources and information to promote reading, inspire learning, and connect our community.



Our Core Values and Guiding Principles

Education

Build collections that inform and entertain, support the building of skills and life-long learning, and spark creativity

Ensure our collections are freely open to all

Inspire a love of reading and learning through resources and programming, promoting health in mind and body, and fostering wisdom

Service

Develop friendly, knowledgeable, and responsive staff to provide excellent service to all

Embrace change and constantly innovate, reimagining our service to meet changing needs and expectations

Expect outstanding results for our customers and from each other



Our Core Values and Guiding Principles

continued

Relationships

- Respect people in all their diversity and welcome everyone in our community
- Provide training and opportunities for continued growth
- Responsive to our Trustees, Friends of the Library, and volunteers, seeking creative community partnerships, and engaging in joint efforts with regional and state library partners to achieve our mission

Integrity

- Be good stewards of funds and resources, fair, and ethical in all our dealings with customers and staff
- Be honest with ourselves and others, always accountable, and always true to our word
- Protect our customers' privacy and preserve intellectual freedom, including the right to read and access information

Our Goals and Strategies

Goal 1: Inspire Learning: our customers will discover the joy of learning and pleasure of reading at every stage of life, experiencing personal growth



🏅 Strengthen our effectiveness for the youth of St Mary's County:

- Foster literacy and learning from early childhood on
- Support teens' college and job preparation and creativity
- Increase opportunities for young minds to get and maintain library cards



Lifelong Learning: high-quality resources help our users grow at every stage of life

- Job skills and workforce development
- Digital literacy
- All areas of learning
- Reconsider and expand services for all adults, especially our growing population of those 50 and older



The Joy of Reading: foster a love of reading for pleasure

- Readers Advisory: Connecting people to books
- Programming, resources, and media expand knowledge of and access to reading enjoyment

Our Goals and Strategies

Continued

Goal 2: Increase access: our community will have greater access to information, ideas and narratives, well-designed and maintained physical spaces, and easy to use digital collections.



Create a Comfortable Space for Learning

- Our facilities will keep pace with the growing demands of an expanding community
- Library physical spaces will be inviting community hubs
- Our communications will be well-designed, accessible, and branded with graphics to convey our mission successfully
- Our collection will be relevant, popular, and responsive to demand
- Library technology and bandwidth will keep pace with user demand
- Drive new models for access: promote digital content growth and advocate for beneficial business models and formats

Goal 3: Build Community: enhance the library's effectiveness through partnerships to leverage resources



Strengthen partnerships with library supporters

> • Friends of the Library and a possible foundation



Foster and maintain community partnerships

- Schools and institutions of higher education
- Early Childhood organizations
- Workforce development agencies
- Community development agencies
- Veterans' organizations

Goal 4: Build a Culture of Innovation: develop employees who improve their skills, innovate, and thrive in a time of change

Ensure training and support that keeps staff both current and future-focused

Foster and reward staff's creativity and calculated risk-taking

Manage creatively and flexibly to build a staff that embraces change

Our Goals and Strategies

Continued

Goal 5: Foster Sustainability

Ensure the library's fiscal viability through effective advocacy and constantly improving policies and practices

Respect St Mary's County's natural environment and realize efficiencies gained through sustainability principles

